



McLane Children's Hospital  
SCOTT & WHITE

# Volunteer Services

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# Changes in volunteer services

- Not just stay-at-home moms or retirees
- Not all want to join an auxiliary
- Not all have set volunteer days and hours
- Times have changed, so we must change.



# FLEXIBILITY

- Episodic volunteers
- Hours of Service
- Uniforms



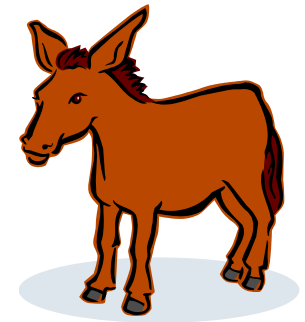
# Non-Traditional Volunteers

- Junior League of Bell County
  - Teachers, lawyers, bankers, healthcare workers
  - S.M.I.L.E.
    - “Kids in the Kitchen”
    - Pajama Night
    - Decorating Jack-O-Lanterns



# Non-Traditional Volunteers

- Seamstresses
  - Dolls used by Child Life Specialists
  - From miles away
- Fort Hood Soldiers
- Miniature horse, St. Bernard dog (therapy animals)



# Placements

- Concierge Desk “At Your Service”
- Reception/Waiting Areas
- Reading to children inpatient
- Skylight Ambassadors
- Gift Shop
- Cookie cart



# Gift Shop



- Children's Gifts
  - Books
  - Puzzles
  - Games
  - Plush animals
- Adult gift items
  - Jewelry
  - Fragrances
  - Picture frames
  - Candles

## **Extended hours of Service:**

9 a.m. until 4 p.m. Monday through Friday

**ALL PROCEEDS DONATED TO CHILDREN'S  
HOSPITAL**

# Children's Hospital Volunteer Services

We are here to serve our patients,  
their families,  
visitors, and  
our staff.

